NAVICA AI SUBPROCESSOR LIST

Effective: 10 August 2026

This list identifies core providers Navica uses to process Personal Data when delivering the Platform and Services. A provider applies only where the corresponding service is enabled or selected for the Customer.

Core and conditional providers

Provider	Purpose	Principal location / transfer approach
Hetzner Online GmbH	EEA cloud hosting, compute, databases, storage and network infrastructure.	European Union. Core production Customer Data is hosted in the EEA.
OpenAI	AI inference and embeddings where an OpenAI capability is enabled or selected.	EEA and/or United States. EU adequacy decision for the EU–U.S. Data Privacy Framework where the relevant recipient is actively certified; otherwise 2021 SCCs and supplementary measures as required.
Anthropic	Optional AI inference where an Anthropic capability is enabled or selected.	EEA and/or United States. Applicable adequacy mechanism where available; otherwise 2021 SCCs and supplementary measures as required.
Zoho	Transactional email and, where enabled, identity services.	EEA and other documented service locations. Adequacy decision or 2021 SCCs as applicable.
Stripe	Subscription billing, payment administration and fraud prevention where paid billing is enabled.	EEA and/or United States. Applicable adequacy mechanism where available; otherwise 2021 SCCs and supplementary measures as required.

Customer-selected third-party services

A Customer may direct the Platform to connect to external models, data sources, APIs or other services using Customer credentials. Those customer-selected services are governed by their own terms and are not treated as a Navica Subprocessor unless Navica engages the provider to process Personal Data on Navica’s behalf.

Changes and objections

Navica will keep this list current and provide notice of an intended material addition or replacement where required by the DPA or Data Protection Law. A Customer may object on reasonable data-protection grounds within the notice period specified by Navica. Contact privacy@navica.ai for notices, transfer safeguards or questions.